Program 763 - Provision of Vehicles and Motorized Equipment

Program Outcome Statement

Support City operations with a safe, functional and dependable fleet of vehicles and motorized equipment at the lowest possible cost by:

- Performing preventive maintenance and repairs to minimize operating costs and maximize reliability of City vehicles and motorized equipment, and
- Supplying City programs with necessary and appropriate vehicles and motorized equipment.

So that:

Program Outcome Measures		Weight	FY2002/2003 Current	FY2003/2004 Adopted
*	City vehicle and motorized equipment "uptime" is 97% Percentage of Uptime	5	97.00%	97.00%
*	The Budget/Cost Ratio (planned divided by actual cost) is at 1.0 Ratio	4	1.00	1.00
*	A customer satisfaction rating of 85% for All Vehicle and Motorized Equipment Services is achieved Rating	3	85.00%	85.00%
*	Fully burdened labor rate for maintenance and repair services shall be at or below median for comparable agencies.			
	- Sunnyvale Labor Rate	4	\$69.00	\$69.00
	- Median Labor Rate	4	\$69.00	\$69.00

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Notes

Industry standard for vehicle and motorized equipment "uptime" is 95%.

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Service Delivery Plan 76301 - Vehicle and Motorized Equipment Operation and Maintenance

Optimize safety, functionality and availability of vehicles and motorized equipment to support City operations by:

- Performing comprehensive, "class specific" preventive maintenance to City vehicles and motorized equipment to reduce incidence of unscheduled repairs,
- Correcting mechanical deficiencies and completing necessary modifications to City vehicles and motorized equipment, and
- Minimizing fuel consumption by maintaining vehicles and motorized equipment in optimal condition.

So that:

Service Delivery Plan Measures	FY2002/2003 Current	FY2003/2004 Adopted
* City vehicles and motorized equipment "uptime" is 97% Percentage of Uptime	97.00%	97.00%
* Unscheduled repairs shall not exceed 40% of total repairs Percentage of Total Repairs	40.00%	40.00%
 Percentage of "repeat" repairs shall not exceed two percent within a three month period. Percentage of Repeat Repairs 	2.00%	2.00%
 Fuel consumption per licensed vehicle/motorized equipment shall be maintained at previous three year average. Average Gallons of Fuel Consumed 	14.24	14.24
 Fully burdened labor rate for maintenance and repair services shall be at or below median for comparable agencies. Sunnyvale Labor Rate 	\$69.00	\$69.00
- Median Labor Rate	\$69.00	\$69.00

Program 763 - Provision of Vehicles and Motorized Equipment

	<u>Costs</u>	Products	Work Hours	Product Costs
Activity 763000 - Preventive Maintenance				
Product: A Service/Inspection Performed				
FY 2002/2003 Current	\$488,658.19	2,480.00	7,059.96	\$197.04
FY 2003/2004 Adopted	\$474,348.07	2,120.00	6,603.04	\$223.75
Activity 763010 - Repairs				
Product: A Repair Completed				
FY 2002/2003 Current	\$1,033,940.56	5,350.00	13,730.26	\$193.26
FY 2003/2004 Adopted	\$993,720.19	4,625.00	13,009.89	\$214.86
Activity 763030 - Provide Consumables				
Product: A Vehicle/Motorized Equipment				
FY 2002/2003 Current	\$401,371.07	625.00	101.13	\$642.19
FY 2003/2004 Adopted	\$318,189.71	553.00	65.41	\$575.39
Totals for Service Delivery Plan 76301:	Costs		Work Hours	
FY 2002/2003 Current	\$1,923,969.82		20,891.35	
FY 2003/2004 Adopted	\$1,786,257.97		19,678.34	

Program 763 - Provision of Vehicles and Motorized Equipment

Service Delivery Plan 76302 - Vehicle and Motorized Equipment Acquisition and Disposal

Support City operating programs with necessary and appropriate vehicles and motorized equipment and dispose of surplus inventory by:

- Providing vehicles and motorized equipment to operating programs in a cost effective manner,
- Acquiring appropriate vehicles and motorized equipment that meet the needs of operating programs,
- Preparing and placing newly acquired vehicles and motorized equipment into service, and
- Disposing of retired vehicles and motorized equipment in accordance with City standards.

So that:

Service Delivery Plan Measures	FY2002/2003 Current	FY2003/2004 Adopted
 Rental cost for vehicles and motorized equipment is maintained at a level that is 65% below commercial rates. Percentage Below Commercial Rates 	65.00%	65.00%
 * 100% of vehicles and motorized equipment are reviewed for replacement when the condition rating is below 70. - Percentage of Vehicles/Equipment Reviewed 	100.00%	100.00%
 * 100% of vehicles and motorized equipment are reviewed for replacement when the estimated cost to repair exceeds 50% of the remaining market value. - Percentage of Vehicles/Equipment Reviewed 	100.00%	100.00%
 * All newly acquired vehicles and motorized equiment are properly licensed and placed into service within an average of 15 working days after delivery. - Average Number of Working Days 	15.00	15.00
* A customer satisfaction rating of 84% for newly acquired vehicles/motorized equipment is achieved. - Rating	84.00%	84.00%
* Disposal of retired vehicles and motorized equipment shall occur within an average of 10 days after removal from the fleet.		
- Average Number of Days	10.00	10.00
* 90% of operator certifications are completed as compared to plan.		
- Certifications Completed	585.00	375.00
- Percentage of Plan	90.00%	90.00%

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Notes

Components of vehicle/motorized equipment condition rating include: uptime, miles/hours accrued, and time in service.

Program 763 - Provision of Vehicles and Motorized Equipment

	<u>Costs</u>	Products	Work Hours	Product Costs
Activity 763200 - Acquire Vehicles/Motorized Equipment				
Product: A Vehicle/Motorized Equipment Acquired				
FY 2002/2003 Current FY 2003/2004 Adopted	\$197,188.96 \$58,441.64	100.00 25.00	3,139.58 855.23	\$1,971.89 \$2,337.67
Activity 763210 - Update Rental/Replacement Rates				
Product: A Submittal per Finance Schedule				
FY 2002/2003 Current FY 2003/2004 Adopted	\$51,672.70 \$82,062.23	1.00 1.00	844.76 1,231.33	\$51,672.70 \$82,062.23
Activity 763220 - Disposal of Surplus Vehicles/Motorized Equipment Product: A Surplus Vehicle/Motorized Equipment Disposed				
FY 2002/2003 Current FY 2003/2004 Adopted	\$12,866.97 \$15,911.60	100.00 102.00	230.52 286.17	\$128.67 \$156.00
Activity 763230 - Operator Certification Program (OCP) Product: A Certification Completed				
FY 2002/2003 Current FY 2003/2004 Adopted	\$37,791.99 \$23,549.82	650.00 375.00	606.79 367.93	\$58.14 \$62.80
Totals for Service Delivery Plan 76302: FY 2002/2003 Current FY 2003/2004 Adopted	<u>Costs</u> \$299,520.62 \$179,965.29		Work Hours 4,821.65 2,740.66	

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		Costs	<u>Products</u>	Work Hours	Product Costs
Totals for Program 763:					
	FY 2002/2003 Current	\$2,223,490.44		25,713.00	
	FY 2003/2004 Adopted	\$1,966,223.26		22,419.00	